RTD Talos

Interreg NEXT MED

Co-funded by the European Union

SmartGreenEcos

Procurement of Software Development Services for SmartGreenEcos Platform 3 - Digital Procurement Platform and Supporting Testing Services for SmartGreenEcos Platforms 1, 2 and 4.

Questions and Answers No. 3

Tender procedure No.: 01082026

The project is co-financed by the European Union under the INTERREG NEXT MED programme by 89%.

Nicosia, 27/08/2026

The following clarifications are provided in response to additional questions received from a prospective tenderer. They are shared with all participating tenderers to ensure a common understanding and equal access to information.

These responses should be read together with Questions and Answers No. 1 and No. 2 dated 24/08/2026 and 27/08/2026 and with the Tender Documents. Where a matter has already been answered, the relevant earlier answer is incorporated by reference and is not superseded by this document.

Question 1: Does TALOS expect the platform to be developed entirely from scratch, or may bidders use and customize an established open-source platform, such as Odoo Community, while developing the tender-specific modules and integrations?

Answer: Refer to Questions and Answers No. 2, Question 1. See also Part A, Section 4.3 (page 6), and Part B, Sections 7.2-7.4 (pages 6-7).

Question 2: Are there any preferred or recommended platforms, technologies, cloud providers or vendors that the contractor is expected to adopt?

Answer: Refer to Questions and Answers No. 2, Questions 4 and 13. See also Annex 1, Section 3.2 (page 7), Part A, Section 4.3 (page 6), and Part B, Section 7.4 (page 7).

Question 3: We understand that the maximum contract value is EUR 60,000, including VAT (Value Added Tax). Is this an absolute ceiling covering the complete MVP (Minimum Viable Product), cloud environments, licences, translations, testing, training, travel and all other contractor expenses?

Answer: Yes. Refer to Questions and Answers No. 2, Question 18. See also the Invitation to Tender, Key Information (page 2), Part A, Sections 5.1-5.3 (page 6), and Part B, Sections 5.1, 5.3 and 5.4 (page 5).

Question 4: Are the separately priced Phase 2 options outside the EUR 60,000 ceiling and excluded from the evaluated tender price?

Answer: The Phase 2 options are excluded from the evaluated base price. Tenderers must not assume any entitlement above the stated maximum contract value; activation requires separate written instruction and compliance with the applicable budget and procurement rules. See Annex 1, Sections 2.3 (page 6) and 4.6 (page 11), and Tender Forms, Part C - Optional Items (page 12).

Question 5: Which elements of the common SmartGreenEcos infrastructure will be provided by the project - for example, IAM (Identity and Access Management)/SSO (Single Sign-On), API (Application Programming Interface) gateway, event bus, shared analytics database, observability services and the IWDT (SmartGreenEcos project partner) back-office platform? When will their specifications and test environments be available?

Answer: Refer to Questions and Answers No. 1, Questions 2 and 4, and Questions and Answers No. 2, Questions 3-5. See also Annex 1, Sections 3.1 and 6.1-6.2 (pages 7 and 14).

Question 6: Must all Must-priority requirements be operational at the beginning of the pilot, or may some be completed and accepted during the pilot-refinement period, as suggested by the implementation timeline?

Answer: Some functionality may be completed during pilot refinement, but all Must-priority requirements must be satisfied by Final Acceptance. See Annex 1, Sections 9 (page 17) and 10 (page 18), and Part B, Sections 2.1 (page 3) and 6.4 (page 6).

Question 7: Is the contractor expected to provide and pay for the development, staging/UAT (User Acceptance Testing) and production cloud environments throughout the contract? After May 2027, who will operate and finance the production environment?

Answer: Refer to Questions and Answers No. 1, Question 4, and Questions and Answers No. 2, Questions 18 and 25. See also Annex 1, Section 3.3 (page 7), and Part B, Section 3.3 (page 4).

Question 8: What are the intended source-code and intellectual-property arrangements? In particular: (a) Must the complete source code be transferred to TALOS? (b) May the contractor retain ownership of pre-existing reusable modules? (c) Are open-source components and their applicable licences acceptable?

Answer: Refer to Questions and Answers No. 2, Question 1. The applicable source-code, background-material and open-source arrangements are set out in Part B, Sections 7.1-7.4 (pages 6-7), and Part A, Section 4.3 (page 6).

Question 9: Will TALOS or the project partners provide the approved Greek and Arabic terminology and translation review, or must the contractor independently translate and validate the complete interface, notifications, reports and manuals?

Answer: Refer to Questions and Answers No. 2, Question 19. See also Annex 1, Sections 5.5 (page 13), 8.2 (page 16) and 10 (page 18).

Question 10: Could you clarify the expected volume of the supporting testing services for Platforms 1, 2 and 4 - for example, the number of testing days, SME (small and medium-sized enterprise) sessions, participating users and reports expected from the contractor?

Answer: Refer to Questions and Answers No. 1, Question 3, and Questions and Answers No. 2, Question 17. See also Annex 1, Sections 2.4 (page 6) and 8.3-8.4 (page 16). No additional fixed volume is prescribed.

Question 11: Is a warranty or support period required after final acceptance in May 2027? If continued hosting, maintenance and support are required afterward, would these services be contracted and paid separately?

Answer: Refer to Questions and Answers No. 2, Questions 18 and 23. The warranty is governed by Part B, Section 6.5 (page 6). Any post-warranty hosting, maintenance or support would require a separate contractual arrangement.